The Board of Commissioners
The Fair Trading Commission

TO: CEO

RE: Investigation into complaint lodged against PUBLIC UTILITIES CORPORATION by Mr. Anandan Pillay (CPA.11.169)

RULING

The above mentioned complaint was registered by the Fair Trading Commission on 30th August, 2011 following which a full investigation was conducted *vis a vis* the matter whereby it was concluded by the Commission that the act of PUC in this instance was prior to the enactment of the Consumer Protection Act, 2010 and therefore does not fall under the scope of its jurisdiction. Being unsatisfied with such the complainant insists on being heard by the Board of Commissioners to appeal against the same. The Commission has therefore placed the case before the Board of Commissioners for its recommendation.

Based on the facts placed before it the Board of Commissioners has concluded that there is no case for the respondent to answer under the Consumer Protection Act, 2010 therefore a request for a hearing is denied. The complainant has a right to appeal against the decision of the Board of Commissioners.

Dated this 13th day of February, 2013

Mr. Colin Jean-Louis	Mr. Philippe Chong-Seng	Mr. Michael Nalletamby	Mr. Victor Pool
Chairperson	**Commissioner**	**Commissioner**	**Commissioner**