THE FAIR TRADING COMMISSION

BOARD OF COMMISSIONERS

Mr. Emmanuel Isnard — Complainant

Global Internet Café — Respondent

Complaint No: CPA.11.072
Presented on: 3rd August 2011
Decided on: 3rd August 2011

BEFORE:	Dr. Shelton M. Jolicoeur,	Chairman
	Ms. Annie Vidot,	Member
	Mr. Philip Chong Seng,	Member
Present:	Mr. Georges Tirant :	Director Consumer Affairs, FTC for the Complainant
	Mr. Emmanuel Isnard	Complainant
	Mr. Frank Elizabeth	representing the Respondent
In Attendance:	Mr. Daniel Gappy	CEO, FTC
	Ms. Chantale Barallon	Senior Legal Officer, FTC

ORDER

Complainant present. Respondent also present. Matter settled between the parties for the sum of SR.1800 being the purchase price of the Nokia model E71. Complainant's full satisfaction recorded. Hence complaint closed as withdrawn.

However, the Respondent is advised to consult the FTC Secretariat to discuss and resolve the issue of representation with regards to standard, quality and value etc of mobile phones sold at its shop.

This order is pronounced by us on the 3rd day of August 2011.

CHAIRMAN MEMBER MEMBER