FTC

FAIR TRADING COMMISSION
SEYCHELLES

ESTD 2009

CONSUMER GENERAL SAFETY GUIDE

Safe Electrical Products in Seychelles

1.Why This Matters to You?

When you buy electrical products in Seychelles, standards requires them to be safe, tested, and certified. This protects you and your family from electrical fires, electric shocks, overheating, and unsafe imported goods.

Examples of Electrical Products

- HiFi / Music System

- Televisions

- Computers and Laptops

- Cookers (electronic ranges, oven, hobs)

- Plug adapters (Type G - British 3-pin)

- British standard extention cord

- Multi-socket extentions with cord

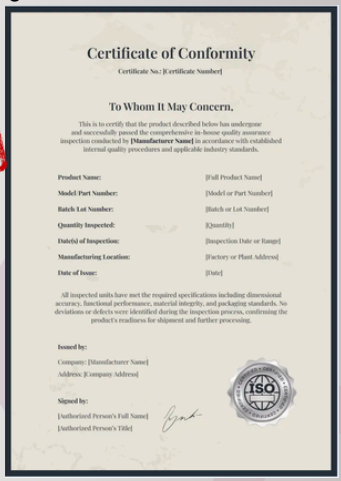
- Travel adapters

Required Safety Standards

Electrical goods must comply with recognized IEC or British Standards. Products must operate at 240 volts and use the Type G (3-pin British) plug system.

Certificate of Conformity

Before goods are imported or sold locally, they must have a Certificate of Conformity or Test Report. It is avised to also request a Conformity Report from the Seychelles Bureau of Standards before selling the product.



Certificate of Conformity

Certificate No.: [Certificate Number]

To Whom It May Concern,

This is to certify that the product described below has undergone and successfully passed the comprehensive in-house quality assurance inspection conducted by **[Manufacturer Name]** in accordance with established internal quality procedures and applicable industry standards.

Product Name:	[Full Product Name]
Model/Part Number:	[Model or Part Number]
Batch/Lot Number:	[Batch or Lot Number]
Quantity Inspected:	[Quantity]
Date(s) of Inspection:	[Inspection Date or Range]
Manufacturing Location:	[Factory or Plant Address]
Date of Issue:	[Date]

All inspected units have met the required specifications including dimensional accuracy, functional performance, material integrity, and packaging standards. No deviations or defects were identified during the inspection process, confirming the product's readiness for shipment and further processing.

Issued by:

Company: [Manufacturer Name]

Address: [Company Address]

Signed by:

[Authorized Person's Full Name]

[Authorized Person's Title]

Certificate of Conformity

- Manufacturer's name and contact details
- Model, type, or serial number
- Clear safety instructions and warning labels
- Proper Type G 3-pin plug
- Voltage marking showing 240V

marking showing 240V

Type G 3-pin plug

Online Purchases

When buying online, sellers must display manufacturer details, product specifications, and safety warnings. If this information is missing, it is in your best interest to request it from the supplier before making a purchase.

If You Suspect a Product Is Unsafe

- Stop using the product immediately
- Keep proof of purchase
- Contact the seller
- Report the issue to the Fair Trading Commission

Reasons to know the above information.

1. Seychelles uses a 240V electrical system. If a product is not designed for 240V or does not meet proper standards, it can

- Overheat
- Short Circuit
- Cause Electric Shock
- Start a house fire

Consumers who understand what to check can protect their homes and families. (Plug, Type, Voltage, Certification)

2. To avoid cheap but dangerous Imports

Many unsafe products enter small island markets because they are cheaper.
Without awareness:

- Consumers choose price over safety.
- Sellers may priorities profit over safety.

3. Reduce financial loss

Unsafe products often:

- Break quickly
- Damage other appliances
- Void insurance claims in case of a fire

A cheap extension cord can end up costing thousands in damages.

Knowledge prevents costly mistakes.

4. Hold suppliers accountable

If consumers do not know that:

- Products must have a certificate of conformity
- Sellers must provide manufacturer details
- Online sellers must display safety information

Then suppliers can ignore the law.

An informed consumer becomes a form of market enforcement.

5. Awareness reduces incidents everywhere, for example;

- Homes
- Schools
- Small business

Being a small market, one shipment of unsafe goods can affect many households. Word of mouth spreads quickly therefore consumer awareness strengthens national safety.

6. It supports national standards and development.

When consumers demand compliant goods:

- Import quality improves
- Businesses becomes more responsible
- The market aligns with international standards.

"Understanding these safety guidelines helps protect your home, your family and your finances. Informed consumers play an important role in preventing unsafe products from entering the Seychelles market"

Agencies supporting consumer protection in Seychelles.

Several agencies in Seychelles play an important role in ensuring that products available on the market are safe and meet the required standards. Consumers should be aware of the following institutions that help promote product safety and consumer protection:

Seychelles Bureau of Standards (SBS)

SBS is responsible for developing and enforcing national standards. Consumers and businesses can rely on SBS to verify whether products meet required standards and whether a Certificate of Conformity presented for a product is legitimate.

Public Utilities Corporation (PUC)

PUC is responsible for the generation and distribution of electricity in Seychelles. It ensures that electrical connections and installations linked to the national electricity network are safe and properly managed.

Seychelles Fire and Rescue Services Agency (SFRSA)

SFRSA plays an important role in fire prevention and safety. The agency may investigate incidents where fires are caused by electrical faults or unsafe appliances and can provide guidance to prevent risks such as overloaded sockets or unsafe plug adapters.

Fair Trading Commission (FTC)

The FTC protects consumers by monitoring the market and issuing consumer alerts or product recalls when unsafe products are identified. Consumers are encouraged to stay informed about these alerts, particularly those related to electrical products such as plugs, sockets, extension leads, and household appliances.

Your safety matters.

Always ensure electrical products sold in Seychelles meet approved safety standards

Seychelles Bureau of Standards (SBS)

Standard House, Providence
Tel: 4380400
www.sbs.sc

Public Utilities Corporation (PUC)

Veloutier Road, Victoria
Tel: 4678000
www.puc.sc

Seychelles Fire and Rescue Services Agency (SFRSA)

Mahe: New Port Road, Victoria
Tel: 4323242

Fair Trading Commission

Mahe: Block B, 3rd Floor, Unity House, Tel: 4325250
Praslin: Pension Fund Complex , Grand Anse, Tel: 4233109
Emaill: Info@ftc.gov.sc | Web: www.ftc.gov.sc

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